

Media Statement

For Immediate Release

Resumption of KLIA Ekspres & KLIA Transit Services from 3 January 2023

Kuala Lumpur, 15th December 2022 – Express Rail Link Sdn Bhd (ERL) is going to resume KLIA Ekspres and KLIA Transit services from 3rd January 2023 to cater to the increasing passenger ridership. Air travellers will be pleased to know that they can once again enjoy a non-stop 28-minute ride between KL Sentral and KLIA (KLIA2: 33 minutes), making KLIA Ekspres still the fastest airport transfer in town.

ERL has been running combined train services following the drop in passenger ridership due to the COVID-19 pandemic. With the resumption of the dedicated services, the KLIA Ekspres will run every 20 minutes during morning and evening peak hours. The KLIA Transit frequency will also be revised to run every 15 minutes during weekday peak hours, with the peak hours to be extended to 8 pm (currently 7 pm) for the convenience of commuters. At its peak, there will be a total of 7 train services running every hour. Both services will run at 30-minute intervals during off-peak. At KL Sentral, the KLIA Ekspres train departure point will revert to the Departure Hall platform.

To welcome back and thank its loyal customers, ERL will be offering “Double Hop-piness Rewards” for EkspreSmiles members to earn 2X EkspreSmiles Points on selected train tickets purchased online. The campaign will run from 3rd to 31st January 2023 to coincide with the upcoming Chinese New Year celebration. ERL encourages customers to sign up as an EkspreSmiles member and buy tickets via its KLIA Ekspres app or website so that they can enjoy a 10% online discount as well as earn points which they can redeem for discounts on future purchases.

Passengers are advised to check the train schedule and plan their journey ahead to minimise their waiting time, as well as ensure sufficient time to make their flights.

KLIA Ekspres Frequency

Monday to Friday

	5:00* am – 7:00 am	Every 30 minutes
Peak hours:	7:00 am – 9:00 am	Every 20 minutes
	9:00 am – 4:00 pm	Every 30 minutes
Peak hours:	4:00 pm – 7:00 pm	Every 20 minutes
	7:00 pm – 12:00* am	Every 30 minutes

Saturday, Sunday & National Public Holiday

All day:	5:00* am – 12:00* am	Every 30 minutes
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* From KLIA2 First train: 5:05 am Last train: 12:05 am

Journey time: 28 minutes (33 minutes to/from KLIA2)

KLIA Transit Frequency

Monday to Friday

	5:03* am – 7:00 am	Every 30 minutes
Peak hours:	7:00 am – 9:00 am	Every 15 minutes
	9:00 am – 5:00 pm	Every 30 minutes
Peak hours:	5:00 pm – 8:00 pm	Every 15 minutes
	8:00 pm – 12:03* am	Every 30 minutes

Saturday, Sunday & National Public Holiday

All day: 5:03* am – 12:03* am Every 30 minutes

* From KLIA2 First train: 5:18 am Last train: 12:18 am

Journey time: 35 minutes (39 minutes to/from KLIA2)

For the full train schedules and promotion updates, please visit www.KLIAekspres.com or KLIA Ekspres Facebook. The public can also get further assistance through Customer Enquiry at (03) 2267 8000 (Monday to Friday, 8:30 am – 6:00 pm), KLIA Ekspres Facebook and Twitter.

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About Express Rail Link

Express Rail Link Sdn Bhd (ERL) is the operator of KLIA Ekspres and KLIA Transit services that connect Kuala Lumpur International Airport (KLIA & KLIA2) and the city.

The in-town flight check-in facility at KL Sentral is currently closed and further update will be announced soon.

ERL continues to focus on service improvements and practise a strict regimen of cleaning, sanitising and disinfecting in order to meet and exceed the highest standards of safety and hygiene.

This year marks ERL's 20 years of service. Since its service launch in April 2002, ERL has carried over 110 million passengers onboard its trains.

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