

QUALITY POLICY

- 1 To provide the best rail services between KL Sentral Station and KL International Airport Stations (KLIA T1 and KLIA T2) to achieve customer satisfaction
- 2 To commit to and to comply with ISO9001:2015 through continual improvement to ensure the effectiveness of the Quality Management System
- 3 To establish and review measurable Quality Objectives at all levels within the company
- 4 To ensure the Quality Policy and Quality Objectives are communicated and understood by all employees
- 5 To periodically review the Quality Policy and Quality Objectives for improvement and relevancy
- 6 To commit and comply to all the applicable statutory and regulatory requirements

Approved by

Noormah Mohd Noor
Chief Executive Officer
Express Rail Link Sdn Bhd

